



RAFFLES

THE PALM DUBAI

Dear Valued Guest,

Welcome to Raffles The Palm – the only Palace of its kind, blending timeless craftsmanship with Dubai’s vibrant social culture in an ultra-luxury beach resort environment.

While you are comfortably settling into the resort, please take a minute to familiarize yourself with the below guidelines.

HOTEL FACILITIES

Whether you are in the mood for a refreshing dip or a relaxing time lounging and soaking in the infinity waters, the hotel offers the right combination of sunshine and relaxation. Our Beach is open from 6:00 AM till sunset, and the Pool facilities are open from 6:00 AM to 7:00 PM. The indoor swimming pool is open from 6:00 AM till 10:00 PM.

The state-of-the-art Technogym-equipped fitness centre is located on the lower ground floor and stretches across a 180sqm space. Equipped with a wide variety of cardiovascular machines and a free weight area, the fitness centre will be a workout space for the health-conscious connoisseur. Open 24h.

Cinq Mondes Spa is an urban sanctuary of peace and well-being with a space covering 3000 sqm comprising 23 treatment rooms, two double suites, four Cinq Mondes’ traditional deep soaking Japanese wooden bathtubs, and six scrub rooms. The spa also has two hammams (separate for women and men) with Arabian - inspired decor, ensuring complete regeneration of both body and mind. Open from 10:00 AM till 10:00 PM.

HOTEL OUTLETS

LE JARDIN – Serving breakfast, lunch, and dinner, Le Jardin offers sensational dishes served in a regal setting with an outdoor terrace that overlooks the resort’s lush gardens and Palm Jumeirah Island. The alluring cocktails and wine menu feature the best from around the world, selected to complement the cuisine and atmosphere.

Breakfast: 06:30 - 11 AM; Lunch: 12:30 PM till 3:30 PM; Dinner: 6:30 PM till 9:30 PM

Every Sunday – ASIAN Night – Dinner Only.

Every Tuesday – SEAFOOD Night – Dinner Only.

Every Wednesday – ITALIAN Night – Dinner Only.

Every Thursday – ARABIC Night – Dinner Only.



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BLÜTHNER HALL is the perfect place for an afternoon tea experience, with the majestic atmosphere complemented by a bespoke Blüthner Louis XIV Grand Piano. Enjoy selections from the international à la carte menu, a variety of signature cocktails or a shisha on the terrace, and linger over the breathtaking views of the Palm Jumeirah.

Open daily from 06:00 AM till 01:00 AM

Live Pianist – Tuesday to Sunday 03:00 PM – 07:00 PM

RAFFLES PATISSERIE offers high-end and classic French and Italian pastries and more. It is the perfect place for a grab & go coffee, a signature cake, or a selection of macarons and cookies.

Open daily from 10:00 AM till 08:00 PM

MATAGI offers innovative and traditional Japanese cuisine with a Japanese Sushi Master and two chefs with Michelin backgrounds on the helm. The bar features bold flavours in signature cocktails such as Matagi Mule, premium spirits and beers, authentic sake and an impressive wine menu.

Open daily from 6:00 PM till 01:00 AM; BAR closes at 01:00 AM

DJ from Thursday to Saturday from 07:00 PM – 09:00 PM

SOLA JAZZ LOUNGE is a must-visit to unwind with a great selection of finger-food specialities and exclusive drinks paired with a phenomenal cigar from our humidor's extensive selection while watching internationally acclaimed artists perform live throughout the week.

Open from Tuesday to Sunday from 5:00 PM till 03:00 AM. AGE LIMIT – 21 years & above are welcome.

Live bands from Tuesday to Saturday (excluding Wednesday) 08:30 PM – 00:30 AM

Every Saturday, BRUNCH from 08:00 PM – 12:00 AM

PIATTI BY THE BEACH is set to be the city's most resplendent restaurant, where the unmistakable charm of the Italian Amalfi Coast instantly engulfed guests.

Open daily from 12:30 PM till 11:30 PM



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ACCOR LIVE LIMITLESS MEMBERSHIP

ALL - Accor Live Limitless enhances your travel experience by offering you bespoke benefits, exclusive privileges and valuable savings. Membership is available by scanning the QR code.



ENHANCE YOUR VISIT WITH RAFFLES THE PALM MOBILE APP

Explore the hotel before you stay, make Spa and restaurant reservations, and book your next visit with our best available rates.



INTERNET TELEPHONY

Please be advised that Voice over Internet Protocol (VoIP) services, including WhatsApp, Instagram, and Facebook Messenger audio/video calls, are restricted in the United Arab Emirates in accordance with the regulatory framework of the country. However, applications such as Microsoft Teams, Zoom, Skype for Business, and BOTIM are permitted and have received approval from the UAE's Telecommunications Regulatory Authority.

Should you require assistance, please feel free to contact our Royal Service team by dialling '0' from your guestroom phone.

Thank you for choosing to stay at Raffles The Palm Dubai, and looking forward to welcoming you to experience a uniquely holistic and contrasted hospitality for local and travel connoisseurs.

Kind regards,
Ahmed Ayoub
Hotel Manager