



Dear Valued Guest,

Welcome to Raffles The Palm – the only Palace of its kind, blending timeless craftsmanship with Dubai’s vibrant social culture in an ultra-luxury beach resort environment.

While you are comfortably settling into the resort, please take a minute to familiarize yourself with the below guidelines.

#### **HOTEL FACILITIES**

Whether you are in the mood for a refreshing dip or a relaxing time lounging and soaking in the infinity waters, the hotel offers the right combination of sunshine and relaxation. Our Beach is open from 6:00 AM till sunset, and the Pool facilities are open from 6:00 AM to 7:00 PM.

The indoor swimming pool is open from 6:00 AM till 8:00 PM.

The state-of-the-art Technogym-equipped fitness centre is located on the lower ground floor and stretches across a 180sqm space. Equipped with a wide variety of cardiovascular machines and a free weight area, the fitness centre will be a workout space for the health-conscious connoisseur. Open 24h.

Cinq Mondes Spa is an urban sanctuary of peace and well-being with a space covering 3000 sqm comprising 23 treatment rooms, two double suites, four Cinq Mondes’ traditional deep soaking Japanese wooden bathtubs, and six scrub rooms. The spa also has two hammams (separate for women and men) with Arabian - inspired decor, ensuring complete regeneration of both body and mind. Open from 10:00 AM till 10:00 PM.

#### **HOTEL OUTLETS**

LE JARDIN – Serving breakfast, lunch, and dinner, Le Jardin offers sensational dishes served in a regal setting with an outdoor terrace that overlooks the resort’s lush gardens and Palm Jumeirah Island. The alluring cocktails and wine menu feature the best from around the world, selected to complement the cuisine and atmosphere.

- Breakfast: 06:30 till 11 AM
- Lunch: 12:30 PM till 3:30 PM
- Dinner: 6:30 PM till 10:00 PM

BLÜTHNER HALL is the perfect place for an afternoon tea experience, with the majestic atmosphere complemented by a bespoke Blüthner Louis XIV Grand Piano. Enjoy selections from the international à la carte menu, a variety of signature cocktails or a shisha on the terrace, and linger over the breathtaking views of the Palm Jumeirah.

- Open daily from 06:00 AM till 01:00 AM
- Live Pianist – Tuesday to Sunday 03:00 PM – 07:45 PM

RAFFLES PATISSERIE offers high-end and classic French and Italian pastries and more. It is the perfect place for a grab & go coffee, a signature cake, or a selection of macarons and cookies.

- Open daily from 10:00 AM till 08:00 PM

MATAGI we take pride in delivering a modern Japanese culinary experience that seamlessly merges innovation with creativity. Our elevated Izakaya menu, draws inspiration from the rich tapestry of Japanese cuisine, blending the comfort of familiar flavours with the excitement of modern gastronomy.

- Open daily from 6:00 PM till 01:00 AM; BAR closes at 00:30 AM

PIATTI BY THE BEACH is set to be the city's most resplendent restaurant, where the unmistakable charm of the Italian Amalfi Coast instantly engulfed guests.

- Open daily from 12:30 PM till 11:30 PM

#### ACCOR LIVE LIMITLESS MEMBERSHIP

ALL - Accor Live Limitless enhances your travel experience by offering you bespoke benefits, exclusive privileges and valuable savings. Membership is available by scanning the QR code.



#### ENHANCE YOUR VISIT WITH RAFFLES THE PALM MOBILE WEB APP

Explore the hotel, make spa and restaurant reservations, and elevate the legendary Raffles service to new pinnacles.



Should you require assistance, please feel free to contact our Royal Service team by dialing '0' from

your guestroom phone.

Thank you for choosing to stay at Raffles The Palm Dubai, and looking forward to welcoming you to experience a uniquely holistic and contrasted hospitality for local and travel connoisseurs.

Kind regards,  
Linda Mariotti  
Hotel Manager